

AUGUST 2019

We wish to bring to your attention that–

- ☞ pursuant to the increase in eCommerce and Online Deliveries there have been certain incidents whereby perpetrators arrive at residential houses or businesses advising that they are from RAM to do a delivery;
- ☞ the criminals state that they (the perpetrators) are from RAM and often wear red shirts and/or partial RAM uniforms (obtained fraudulently) in an attempt to disguise themselves and masquerade as RAM Employees;
- ☞ the criminals further advise that they have a delivery for the particular address.

Please note that RAM-

- ☞ only delivers in fully branded vehicles.
- ☞ staff are always dressed in RAM Uniforms.
- ☞ staff have clear Identification Cards on a lanyard.
- ☞ NEVER outsources staff and deliveries.
- ☞ couriers conduct deliveries and collections utilising a Mobile Handheld Device.

RAM OFFICIAL UNIFORM /BRANDED VEHICLES / MOBILE DEVICE

The security card should be used to verify whether or not a person is actually a RAM employee. Should a RAM employee or any other individual purporting to be a RAM employee not have a RAM Identification Card, please contact 011 977 5101 / 5026



RAM Uniform



RAM Vehicle



RAM Mobile Device

An attempted collection or delivery by an individual without this device is suspect and RAM should be contacted immediately on 011 977 5101 / 5026

In order to ensure that these incidents are avoided we suggest that you urgently send a communication to all your Community Forums, where RAM will be delivering, warning them of the scheme and criminal / fraudulent activity that criminals are attempting to perpetrate.

CONCLUSION

We trust that this Memo will assist in combatting the prevailing fraud situation utilized by criminals particularly at this time of the year where criminal incidents appear to be on the rise.

“Look out for Criminals Posing as RAM Employees!”